

What is it?

An Emergency and Disaster Management Plan is a list of actions to be carried out in an emergency. It is developed to reduce risk and promote the physical and mental safety of people with disability in an emergency. It provides clear directions on what Support Workers, Zest Care office staff, clients and others should do before, during and after an emergency

Why do Clients Need One?

People living with disabilities are twice as likely to be injured or find themselves socially isolated during a disaster. It is our responsibility to make sure that doesn't happen. Natural disasters like floods and fires are common in Australia. Other recent disasters like the COVID pandemic are also covered in an Emergency and Disaster Management Plan.



Worker Responsibilities

As a Support Worker, you must:

- Have a thorough understanding of each of your client's plans
- Take reasonable measures to ensure the safety of your clients and yourself

Please assist your client to put together an Emergency Kit (bottled water, Panadol, clean underwear, blanket, non-perishable food and food for any assistance animals). In an emergency, it is important to stay calm, follow the client's Emergency Care Plan and take necessary measures to keep you and your client safe

Where can I find it?

Each client's Emergency and Disaster Management Plan is located in their Carelink file, under Attached Documents. Please make sure to read the plan of each client you support so you know how to respond in an emergency. If you have any questions, please contact the office on 1300 844 127